

The Henry County Bank

Card Alerts & Protection Service

Card Alerts & Protection Service is a mobile app solution for payment card spending controls and alerts. It adds an effective layer of fraud protection and prevention and gives you the ability to set up the rules and alerts you desire. The ability to shut down card activity when not in use or in the case of suspected fraud provides you peace of mind.

You can establish a variety of controls or alerts for your Debit Mastercard® transactions. Here is a partial list of options:

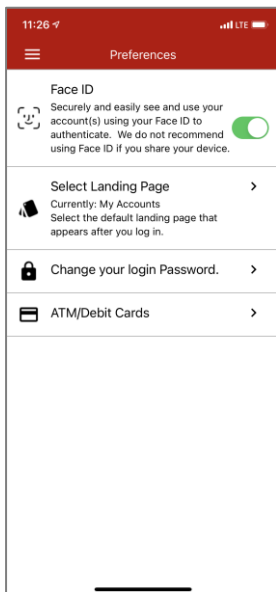
- Turn your card on and off
- Set per-transaction spending limits based on various factors such as dollar amount, transaction type, or merchant type
- Receive alerts on all transaction attempts that were declined
- Set other instant alerts on all or select transactions
- Set a location boundary where the card can be used based on map region or device geolocation
- Set parental or employer controls and monitoring

You may change or stop this service at any time through our mobile app.

*The Henry County Bank does not charge for this service; however, third party message and data rates may apply.

Setup Alerts & Protection Now!

To utilize this service, you will need to download the Bank's mobile application "HCB Mobile" (version 4.54 or higher) and be enrolled in the Mobile Banking Service.



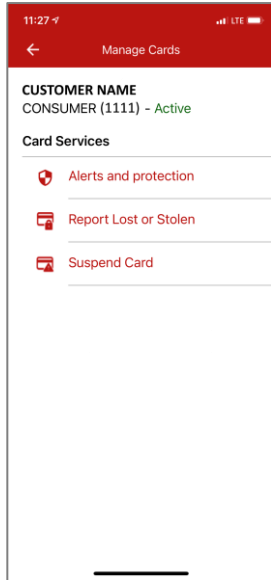
Tap ATM/Debit Cards under the Preferences menu to view cards.



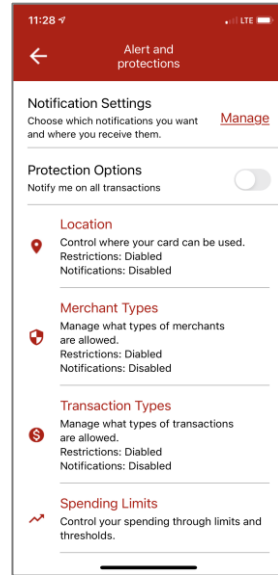
Cards that can be managed will display

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Tap Alerts and Protection to enable features.



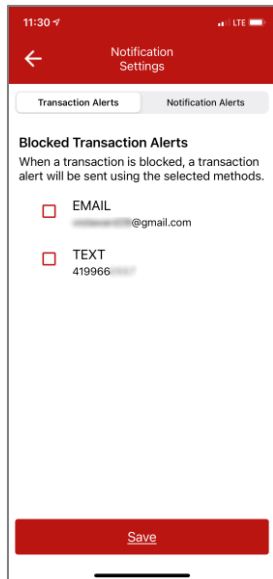
Manage Notification Settings

Location – Block your card from being used internationally or be notified when used internationally.

Merchant Types – Restrict or be notified of transactions at selected merchants: Age Restricted, Gas Station, Restaurant, Travel, etc.

Transaction Types – Restrict or be notified of transactions by type: In-Store, Online, etc.

Spending Limits – Block or be notified of transactions by dollar amount thresholds.

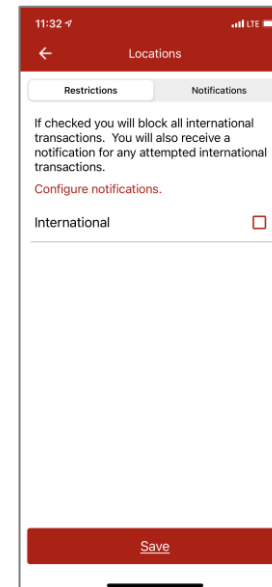
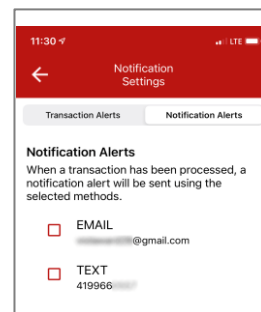


Choose a notification method for **Blocked Transaction Alerts**.

At least one method must be selected before Protection Options can be enabled.

Choose a notification method for **Notification Alerts**.

At least one method must be selected before Protection Options can be enabled.



Locations

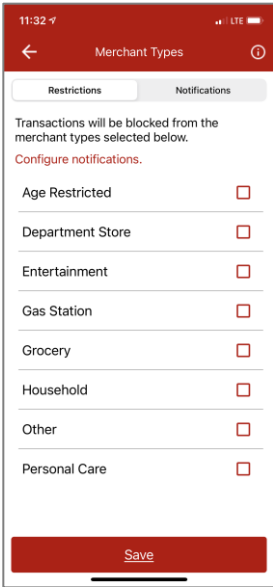
Block transactions from or Enable Notifications for all international locations.

When a Restriction is enabled, the corresponding Notification is automatically enabled.

Notifications can be enabled without a Restriction.

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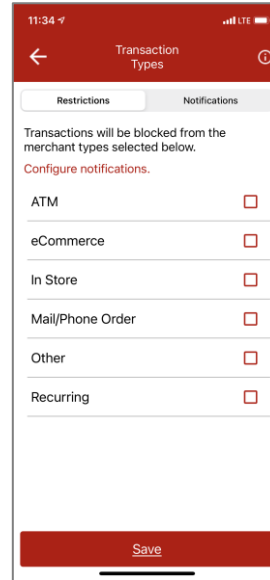


Merchant Types

Enable Notifications or Restrictions for various Merchant Types.

Tap the info icon in the upper-right corner for details on what is included for the Merchant Types. When a Restriction is enabled, the corresponding Notification is automatically enabled.

Notifications can be enabled without a Restriction.

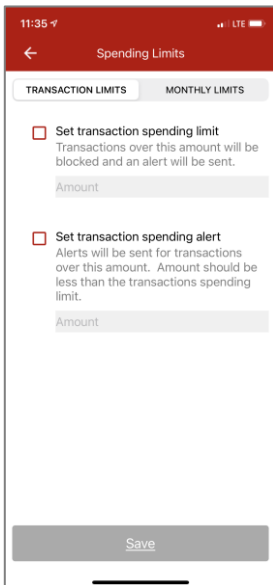


Transaction Types

Block transactions from or enable notification for certain types of transactions.

Tap the info icon in the upper-right corner for details on what is included for the Transaction Types. When a Restriction is enabled, the corresponding Notification is automatically enabled.

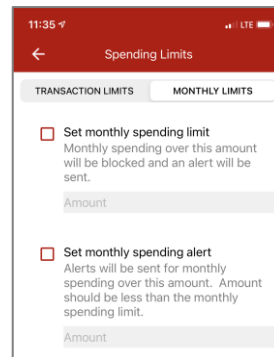
Notifications can be enabled without a Restriction.



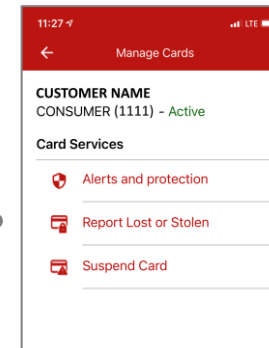
Spending Limits

Set transaction spending limits and alerts.

Set *monthly* spending limits and alerts.



Other Card Services



Suspend Card
Temporarily block the card from being used to perform transactions.

Report Lost or Stolen
This will permanently disable the card. Contact the FI to order a new card.

Suspending a card will not prevent pre-authorized transactions from processing.