

The Henry County Bank

smsGuardian™ Service

smsGuardian™ is an anti-fraud text alert notification service that sends transaction alerts directly to your mobile phone or other sms-enabled device. Based on the Bank's predefined rules, this added layer of security enables fraudulent activity to be identified and stopped immediately.

We have already established the types of activity that will be monitored. When you subscribe to this service, you will receive text messages on the following Debit MasterCard® transactions:

- International Authorizations
- Authorizations greater than \$300
- Authorizations in which the card number is key entered
- Declined Authorizations

Easily respond to the alert notification for a fraudulent transaction by following the instructions provided in the alert.

Subscription to the smsGuardian™ Service is easy and free*.
Click the image to get started.



Subscription Process:

1. Login to [smsGuardian™](#) using your card number and other verification information.
2. Read and Agree to *Terms of Service* and *Service Usage Guide*.
3. Enter your mobile phone or other sms-enabled device number
4. Follow the on-screen instructions to confirm device enrollment.
5. Choose your "Do not disturb" notification window in Preferences (*optional*).
6. Logout.

Additional Notices:

- You may return to this website at any time to review the *Terms of Service* and *Service Usage Guide* and to update your device and preferences.
- Subscriptions are good for one year. You will receive a text message prior to expiration and may text a reply or return to the website to renew.
- You may receive subscription reminders every 30 days depending on your mobile service provider's requirements. More information can be found in the *Service Usage Guide*.
- We will not send multiple text messages for the same transaction. If a single transaction triggers multiple rules, the first rule triggered will generate an alert notification to you.
- If you need help regarding the use of this service you may text HELP in reply to an alert notification, click *Service Usage Guide* on the smsGuardian™ website, or call (888)868-8611.
- You may cancel this service by texting the word STOP in reply to an alert notification, texting STOP to 27576, or deleting your device from the smsGuardian™ website. Texting STOP will stop alert notifications for all cards tied to that phone number.

*The Henry County Bank does not charge for this service; however, third party message and data rates may apply.